

## Quantum Control Integration with MRO-Tracker from b2b-aero.com



Designed to provide seamless information sharing between MRO service providers and their diverse customer base

## Simplified MRO Order Management

### Efficiency

Reductions in data entry and automation of customer communication

### Customer Service

Easier order receipt and proactive status updates

### Accuracy

Information captured once then easily sent and received between MRO providers and their customers

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### Overview

Quantum Control's integration with b2b-aero.com's MRO-Tracker provides an easy to use, out of the box approach to electronic communication for repair facilities and their customers. Orders can be transmitted, notifying vendors of items being sent for service. Vendors in turn can acknowledge receipt of units in-house, and provide updates on work status and completion dates.

### Features

This seamless integration allows customer orders to be easily sent to maintenance and repair facilities via electronic data interchange (EDI). These communications are displayed within Quantum Control, and contain all relevant information like part number, serial number, order number and quantity. Once in Quantum, the messages can be processed to automatically create Work Orders in the Shop Control module, populating the transmitted data. The Quantum user can respond with a confirmation of receipt when the item to be repaired has been received which will include the Work Order number.

When induction has been completed and an estimated completion date has been determined, this information along with the Work Order status can be sent to the customer. Updates in status and any changes to estimated completion dates can all be delivered as needed.

These features are all deployable without the need to alter existing workflows, or update approved processes. Out of the box technology provides a simplified implementation process with no need for down time.

### Improved Service with Reduced Costs

By transacting electronically, MRO providers are essentially open 24/7 to accept incoming orders. Confirmations and updates are proactively sent back to customers, removing the need for inquiry and the non-value add time spent on order research. By minimizing data entry, businesses assure accuracy and even further reduce costs.

**Let Component Control and b2b-aero.com help automate your MRO order management today!**

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