



Enhanced Warranty Module For Quantum Control

Enhanced to support the complex workflow associated with distributor's tracking, assignment, control, and reporting for complex warranty claims management

Maximize Quantum Warranty Claims Management

Integrated with Quantum

Extends the capabilities of Shipping, Receiving & Inspection, and Accounting

Assign, Track and Report on Warranty Programs

Eliminate Spreadsheets & improve visibility

Visibility of claims by Customer, Vendor, & Part Number

Quickly identify impacts and costs of RMAs

For more information contact Sales:

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Overview

The Enhanced Warranty Module (EWM) for Quantum Control extends the capabilities of the standard Warranty Module to support the complex workflow required to holistically support the claims management process.

Component Control's Enhanced Warranty Module is integrated with the Quantum feature suite including Receiving & Inspection, Document Imaging, Contact Manager, Shipping Manager, and Accounting providing end-to-end workflow, control, and visibility into the entire warranty and claims process.

Complex Warranty Programs & Claims

Build and administer warranty programs across sites. Quantum EWM supports the building of single warranty plans administered across multiple business sites and provides the administration of tracking, receiving, credit or replacement, and return to and credit from the originating vendor.

Visibility

Quickly report on all statuses with complete audit trails, expiration dates and history capability.

Extends Warranty Tracking, Control & Process Automation

Tracking: Claimed parts & serial numbers, labor and miscellaneous charges as well as claim status, aircraft tail number, aircraft time & cycles, final claim dispositions.

Control: stocked parts may be issued to a claim, supervisor approval control, linked customer/vendor directory, or warranty claim document for submission to the customer or to the vendor.

Automation: warranty codes can be defined and automatically assigned to stocklines received from purchase orders and repair orders, or sold on sales orders to allow for easy identification of covered items and creation of claims.



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