



## Reaching Excellence for Cessna Citation Service Facilities

**FLYINGGROUP** leverages the power of Quantum Control to efficiently manage their business as a center of excellence

### The Challenge

As a globally recognized Cessna/Citation Service Center, FLYINGGROUP provides Cessna parts and complementary technical maintenance services for its international customers as well as its own fleet. As a growing international service provider, FLYINGGROUP operated with disparate systems and manual processes which resulted in inefficiencies and a complicated workflow. FLYINGGROUP needed a fully integrated operations software that would optimize its maintenance processes to reduce overhead and also maintain a high level of customer service.

### The Solution

FLYINGGROUP selected Quantum Control MRO & Logistics software as the foundation for managing its maintenance and distribution practices. Quantum's CESSNA/Citation module provides FLYINGGROUP with an automated process for receiving Cessna/Citation parts data. The Cessna/Citation module is integrated with all Quantum modules for sharing part and price data across departments to further expedite quotations. As soon as a

quoted job card is approved in the quotation module, the linked job card in the work pack will have its status updated by Event Manager automatically eliminating the need for Customer Service to notify Maintenance to start work. Working with Job Card Templates, access panels and billing groups within Quantum, quotations on major checks now take a fraction of the time to create, and at a reduced overhead cost.

"The use of Quantum and its Cessna/Citation module has created efficiencies in both our work and communication processes to optimize our operations and minimize errors across departments saving us overhead and allowing us to focus on our customer service," said Jerry Beeckman, Maintenance Manager, FLYINGGROUP.

### FLYINGGROUP

Since 1995, FLYINGGROUP is the reference for private and business flights in the Benelux and France. Based in Antwerp, Belgium, FLYINGGROUP is one of only 39 authorized Cessna Citation Service Facilities in the world. As an EASA Part 145 organization, FLYINGGROUP offers maintenance, aircraft management, charter services, and ground handling and maintains and operates its own charter fleet of Cessna Citation jets.

FLYINGGROUP'S experienced, highly trained specialists provide complete line, base and AOG maintenance for Citation business jets, as well as line, base and AOG maintenance for Dassault Falcons, and line maintenance on Embraer Lineage 1000. For more information, please go to [www.flyinggroup.aero](http://www.flyinggroup.aero).



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